

S42 adhesive - Warranty for use with FLOC 3D Wool 10mm panelling

General Warranty:

In the event of any adhesive bond failure caused by a direct result of a defect in the manufacture of the S42 Adhesive (“the Product”), Maxilam (Trading as Sabre Adhesives) will either replace the adhesive, supply an equivalent product, or pay for doing one of these.

If an adhesive failure caused by a direct result of a defect in the adhesive or manufacture of the Product has resulted in replacing or repairing FLOC 3D Wool 10mm panelling, Maxilam (Trading as Sabre Adhesives) will cover the cost of repair up to a maximum of \$2,000.

Test Results

Maxilam (Trading as Sabre Adhesives) has been provided with the results of product testing carried out by S42’s manufacturer to assess the performance of the Product when bonding with FLOC 3D Wool 10mm panelling after 14 days with 10mm drywall plasterboard, MDF and 2mm stainless steel substrates.

The Product passed each test and a copy of the report is available on request.

The test report notes that the main concern was that lanolin oil present in FLOC 3D wool products could migrate through the adhesive bond, breaking down and compromising the adhesive causing failure. There was no evidence of oil migration in the 14 day test period. The tester confirms that the information in its report is accurate to the best of its knowledge but does not accept any liability for the report.

Warranty Terms & Conditions:

Notification of a warranty claim must be made to Maxilam (Trading as Sabre Adhesives) prior to any return of the Product.

To make a claim under this warranty, you must contact Maxilam (Trading as Sabre Adhesives) or the approved distributor. All expense of claiming the warranty must be made by the person making the claim.

Maxilam (Trading as Sabre Adhesives) may require documentation supporting the claim to be provided.



Good bonds last.

It is the responsibility of the installer to ensure that the Product is fit for purpose and for the intended substrates to be used.

Period of Cover:

This Warranty applies for a period of 10 years in respect of the system application of the Product from the first date of invoice rendered by Maxilam (Trading as Sabre Adhesives) relating to the relevant goods or services subject to Warranty claim.

Warranty Exclusions:

Gilt Edge Industries Ltd acknowledges that it is acquiring the Product in trade and that the Consumer Guarantees Act 1993 does not apply.

This warranty does not apply where the Product has been used in any manner not in accordance with the manufacturer's instructions plus the instructions given by FLOC for the installation of FLOC 3D wool panelling, or the re-use of the Product after its initial installation. Maxilam (Trading as Sabre Adhesives) will need to be satisfied that any defect in its Adhesive Product is attributable to material or manufacture defect (and not another cause) before this warranty applies.

Other than as expressly set out in this warranty, and the guarantees that cannot be excluded under New Zealand Consumer Law, Maxilam (Trading as Sabre Adhesives) excludes all other warranties and guarantees with regard to S42 'Adhesive including all guarantees and warranties that may otherwise be implied at law.

Maxilam (Trading as Sabre Adhesives) excludes all liability for loss and damage (including consequential loss) in connection with the Product. The warranties in the General Warranty section above are the customer's sole remedy in relation to the Product.

The Warranty will only apply in respect of goods where the Supplier has received payment in full for such goods.

The Warranty shall not apply in respect of:

loss or damage caused by factors beyond the Supplier's reasonable control; any indirect or consequential loss or damage of any kind; or loss or damage caused by incorrect or reckless use of goods or modification or adjustments made to goods, including but not limited to any failure to comply with the Supplier's or manufacturer's specifications, data sheet, instructions or other recommended terms of use or installation.



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The Warranty shall not apply if the Customer has failed to give the Supplier written notice of the defect(s) within 7 days of the alleged defect first coming to the attention of the Customer or its staff.

Notice must include the following information:

- A fully executed copy of this Warranty;
- A copy of the invoice rendered by the Supplier relating to the relevant goods or services subject to
- Warranty Claim;
- A detailed description of the complaint.

Supplier: Maxilam Limited (Trading as Sabre Adhesives)

Customer: Gilt Edge Industries

Address: Post Code: _____

Contract Reference Number: _____

Contract Description: _____

Contract Date: _____

Supplier Signature: _____ Date: _____

Customer Signature: _____ Date: _____